



Virtual Classroom

Giving effective feedback

Encouraging your team's motivation and ability

Most employees and managers dislike having to give and receive feedback. This webinar looks at how to discuss performance, talk about goals and offer suggestions for improvement in a constructive and timely way.

Booking number

31884

Learning time

1 x 4 hours

Price

individually on request

 **Learning objective**

- ✓ learn best practice feedback techniques
- ✓ be able to apply these after the webinar
- ✓ using good verbal and non-verbal communication
- ✓ an opportunity to practice giving and receiving feedback

 **Content**

- learn how to give timely feedback
- learn the right words to be clear and tactful
- best practice feedback techniques
- the dos and don'ts of good feedback communication
- how to criticize
- how to talk about the positives
- body language

